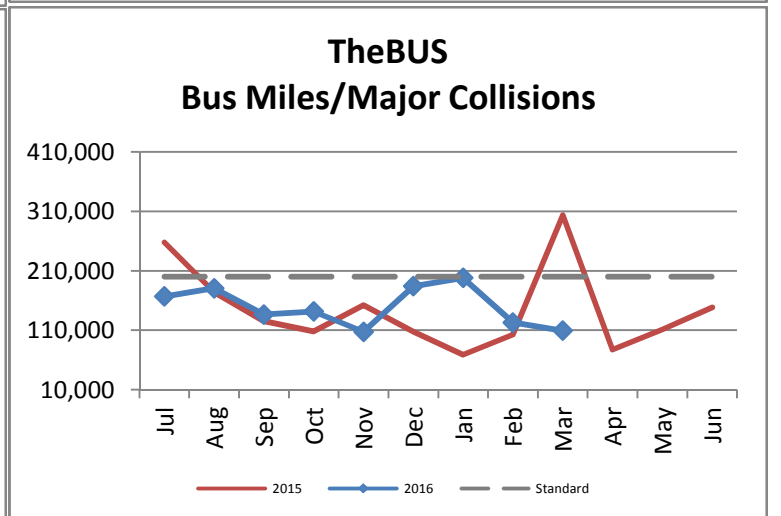
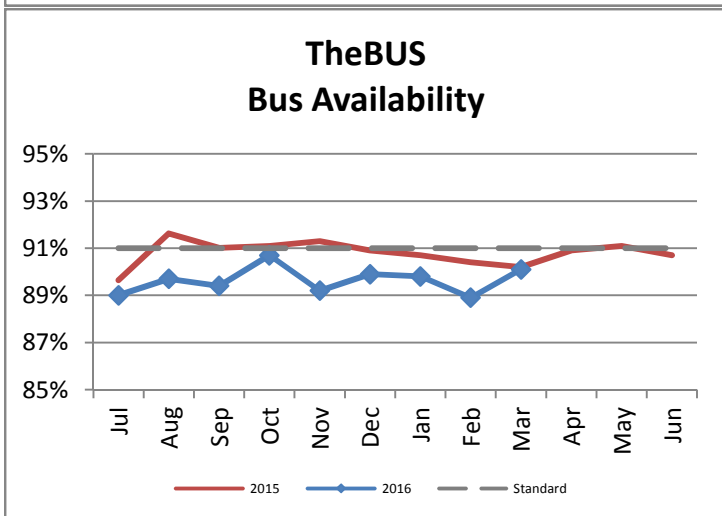
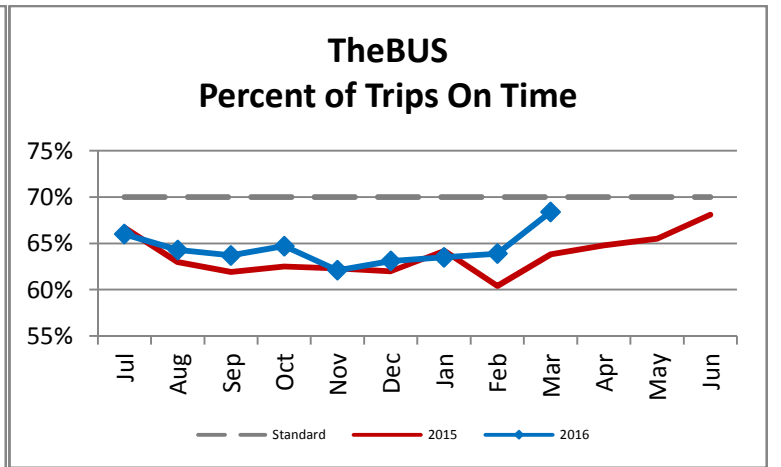
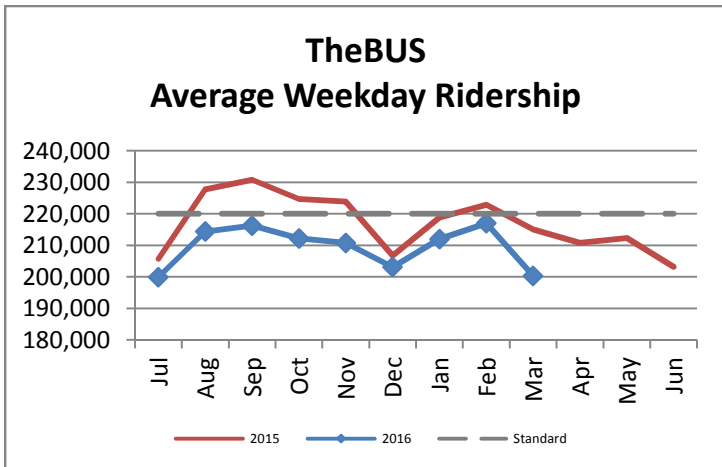


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending March 2016**

Key Performance Indicators (KPI)	March 2016	March 2015	Percent Change	9 Months FY2016	9 Months FY2015	Percent Change
Total Monthly Ridership	5,550,824	5,817,666	-4.59%	50,569,449	52,585,633	-3.83%
Average Weekday Ridership	200,319	215,006	-6.83%	209,535	219,577	-4.57%
Percent of Trips On Time	68.4%	63.8%	4.6%	64.41%	62.98%	1.43%
Bus Availability	90.1%	90.2%	-0.1%	89.6%	90.8%	-1.13%
Bus Miles/Major Collisions	109,194	303,399	-64.01%	149,759	155,578	-3.74%
Bus Miles/Mechanical Road Calls	8,214	11,377	-27.81%	11,441	12,546	-8.81%
Spare Ratio	18.71%	18.18%	0.53%	17.88%	19.91%	-2.03%
Cost per Hour	\$125.87	\$115.92	8.59%	\$122.00	\$123.32	-1.07%
Cost per Trip	\$3.00	\$2.58	16.47%	\$2.79	\$2.66	4.76%
Cost per Mile	\$8.99	\$8.25	8.98%	\$8.71	\$8.79	-1.00%
Farebox Recovery	25.45%	36.23%	-10.78%	28.80%	30.15%	-1.34%
Trips per Hour	41.89	44.93	-6.77%	43.80	46.41	-5.62%
Trips per Mile	3.23	3.33	-3.17%	3.13	3.31	-5.54%
Average System Speed	12.96	13.10	-1.04%	12.94	13.07	-1.03%
Percent Complete in 30 Days (Customer)	95.93%	98.93%	-3.0%	97.29%	98.83%	-1.5%
Complaint Rate (Complaints per 100,000 trips)	10.77	12.24	-11.97%	11.25	10.69	5.30%



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